

2025-10-25 Policy Commitment

The Binfinity management team is committed to delivering high-quality, safe, environmentally responsible, and secure products and services.

This integrated policy provides the framework for establishing and reviewing the organisation's objectives and is based on the following principles:

- **Compliance** with all relevant legal, regulatory, and contractual requirements.
- **Customer-centric** service and product delivery, ensuring reliability and satisfaction.
- **Continuous improvement and innovation** in all processes, and in the effectiveness of:
 - the Integrated Management System (IMS), with the aim of improving quality performance;
 - the Environmental Management System (EMS), with the aim of improving environmental performance;
 - the Information Security Management System (ISMS), with the aim of improving information security performance.
- **Safe and healthy working conditions** for all employees and contractors.
- **Environmental protection and responsibility** across our value chain, including the prevention of pollution, sustainable use of resources and compliance with HTCE environmental regulations. Binfinity is committed to protecting the environment by minimizing our ecological footprint, supporting climate adaptation and supporting customers in making their processes more sustainable, in line with the context and needs of our organization.
- **Information security and risk management** through protection of confidentiality, integrity, and availability of data, supported by secure development practices and awareness at all organisational levels.

These commitments are documented within Binfinity's Integrated Management System, which defines the organisation's approach to quality, environmental care, occupational health and safety (Arbo), and information security

All documentation is:

- **Reviewed** annually by the management team, or earlier if risks, incidents, or organisational changes require it.
- **Communicated** during onboarding and reinforced through continuous awareness and training.
- **Supported** by documented procedures, including access control, cloud use, and incident response.
- **Made available** to employees and relevant stakeholders through internal and external communication channels.

This policy forms part of Binfinity's Integrated Management System (IMS), which incorporates the requirements of ISO 9001 (quality), ISO 14001 (environment), and ISO/IEC 27001 (information security). Information security is governed through Binfinity's dedicated Information Security Management System (ISMS), established under ISO/IEC 27001, which defines risk-based controls, responsibilities, and continual improvement practices.

This policy reflects Binfinity's context and strategic direction and demonstrates our commitment to fulfilling applicable requirements and continually improving the effectiveness of both the IMS and the ISMS.





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